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July 10, 2009

## Sprint Relay Announcements

I would like to take the opportunity to share some exciting changes at Sprint Relay. We have welcomed the State of Nebraska to our Relay States, added a new Video Relay Trial in New Zealand and welcomed a new employee, Jim Skjeveland, to our Sales Team.



Through a competitive bid process the Great State of Nebraska has selected Sprint as their Telecommunication Relay Service (TRS) and CapTel provider. Nebraska Relay transitioned to Sprint on July 1<sup>st</sup>. We are honored to be entrusted with the communication needs of the Deaf, Hard of Hearing and Speech Disabled residents of the State. For more information on Nebraska Relay, please visit the brand new Nebraska Relay Website [www.Nebraskarelay.com](http://www.Nebraskarelay.com)



Sprint has been honored to work with the Ministry of Economic Development in New Zealand to launch a Video Relay Service trial. Sprint has been the provider of New Zealand Relay since 2005, offering traditional, Internet and Speech to Speech services. With the launch of the trial service the New Zealand Deaf community will be able to experience the functional equivalence of VRS compared to traditional relay and enable the Government to engage in informed consultation with key stakeholders to determine how and when VRS may become a permanent service. Sprint is honored to have been a part of this historical event. For more information on the services offered by Sprint in New Zealand please visit [www.nzrelay.co.nz](http://www.nzrelay.co.nz)



I am also excited to announce that Jim Skjeveland has joined the Sprint Relay Sales team as a Sr. Account Executive. Jim will be focused on supporting and growing our business across all product lines. Jim is well known throughout the industry and community as one of the most knowledgeable operations experts in the TRS and VRS industry. Jim has over 16 years of relay experience and comes to us from Communication Services for the Deaf (CSD). As the Sr. VP of Center Operations, Jim was instrumental in the growth and success of CSD's TRS product serving Sprint contracts across the country.

Our Sprint team is excited about these changes and new opportunities we will have to serve our community. Please do not hesitate to contact my team for any questions or concerns. We value your comments and business.

Thank you for your business with Sprint Relay.

Hope you have a great summer!

Sincerely,

A handwritten signature in black ink, appearing to read "MJ Ellis".

Michael J Ellis  
Director Sprint Relay