



News Release

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Sprint launches Sprint® Mobile IP Relay service

New application allows deaf, hard-of-hearing and speech-disabled customers to make calls from virtually anywhere, anytime on Android-powered devices

OVERLAND PARK, Kan. – Sept. 29, 2011 – Sprint (NYSE: S) today announced the availability of Sprint Mobile IP Relay, empowering thousands of users in the deaf and hard-of-hearing communities and people with speech disabilities to communicate by phone anywhere and anytime.

Sprint Mobile IP Relay, the company's latest enhancement to its Sprint Relay's IP portfolio, is a free application that can be downloaded from the Android Market onto select Android devices.

Features and capabilities:

- Make and receive relay-facilitated mobile calls on Sprint devices running on Android OS 2.1 or higher
- Save conversations during or after they are completed
- Provide Spanish language relay calls
- Adjust font size/colors and background colors
- Access phone's contact list, call history, and live Sprint Relay Customer Service representatives
- Make 911 emergency calls
- Available on Sprint 3G, Sprint 4G and WiFi networks

A unique 10-digit number is required to access and use the Sprint® Mobile IP application on Sprint Android devices. To register, go to www.mysprintrelay.com.

"This is another offer from Sprint Relay that breaks down communications barriers for those who are deaf, hard of hearing or have speech disabilities," said Mike Ellis, director-Sprint Relay Services. "With Mobile IP Relay, users can have unlimited access to relay services wherever their wireless device coverage is available."

Ellis added that earlier in the year, Sprint Relay introduced another unique offering for Relay users called Sprint Relay ID -- a bundle of applications, links, tips, icons, widgets and wallpapers on Sprint ID-capable Android devices. The bundle includes voice mail transcripts, visual and vibrating alerts and readable captions available in a single download. The launch of Sprint Relay ID marked the first time a wireless carrier developed multiple applications in one package for the needs of the deaf and hard-of-hearing communities.

For its innovation and industry-leading customer service, Sprint Relay services were recently lauded with third-party awards and endorsements. The Paisley Group National Relay TTY Performance Index™ ranked Sprint Relay highest in customer care and speed of service. Sprint



Relay also earned ABILITY Magazine's Best Practices Award for its relay service and its "spirit of inclusion, both in the workplace and in the consumer marketplace."

Sprint now provides relay service to 32 states and the federal government, in addition to New Zealand and the Commonwealth of Puerto Rico. Sprint also provides Captioned Telephone "CapTel" services to 31 states and the federal government.

About Sprint Relay

Sprint is the largest and most technologically advanced TRS provider in the nation with more than 20 years of experience in providing relay services to persons who are deaf, hard of hearing, deaf-blind, or have a speech disability to communicate with hearing persons on the phone. Sprint's experience in this field ensures Sprint Relay users receive quality service regardless of the type of relay service they are using. Sprint's relay service is available 24 hours a day, 365 days a year, with no restrictions on the number of calls placed or the length of calls. For more information, visit www.sprintrelay.com.

About Sprint Nextel

Sprint Nextel offers a comprehensive range of wireless and wireline communications services bringing the freedom of mobility to consumers, businesses and government users. Sprint Nextel served more than 52 million customers at the end of 2Q 2011 and is widely recognized for developing, engineering and deploying innovative technologies, including the first wireless 4G service from a national carrier in the United States; offering industry-leading mobile data services, leading prepaid brands including Virgin Mobile USA, Boost Mobile, and Assurance Wireless; instant national and international push-to-talk capabilities; and a global Tier 1 Internet backbone. *Newsweek* ranked Sprint No. 6 in its 2010 Green Rankings, listing it as one of the nation's greenest companies, the highest of any telecommunications company. You can learn more and visit Sprint at www.sprint.com or www.facebook.com/sprint and www.twitter.com/sprint.

For more information on Sprint Mobile IP app, go to: www.sprintrelay.com/mobileip

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